

Q1 Name of business:

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

Q2 Type of business:

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

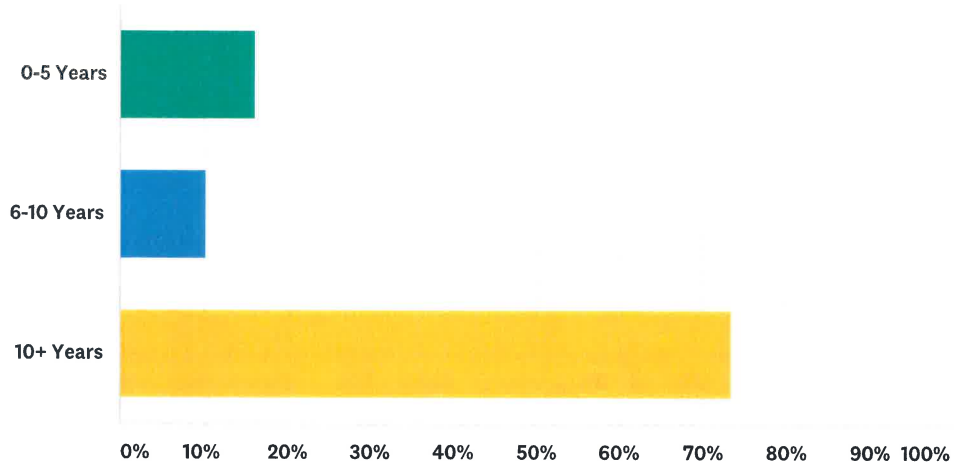
Q3 Address of business:

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

**IDENTIFYING
INFORMATION
REMOVED FOR
PRIVACY**

Q4 How long has this business been in operation at its' current location?

Answered: 68 Skipped: 0



ANSWER CHOICES

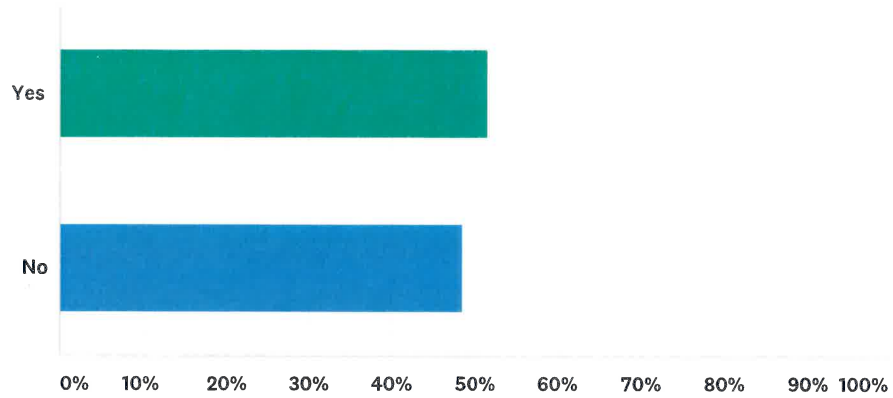
- 0-5 Years
- 6-10 Years
- 10+ Years
- TOTAL

RESPONSES

0-5 Years	16.18%	11
6-10 Years	10.29%	7
10+ Years	73.53%	50
TOTAL		68

Q5 Is this business currently leasing/renting this location?

Answered: 66 Skipped: 2



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

51.52%

48.48%

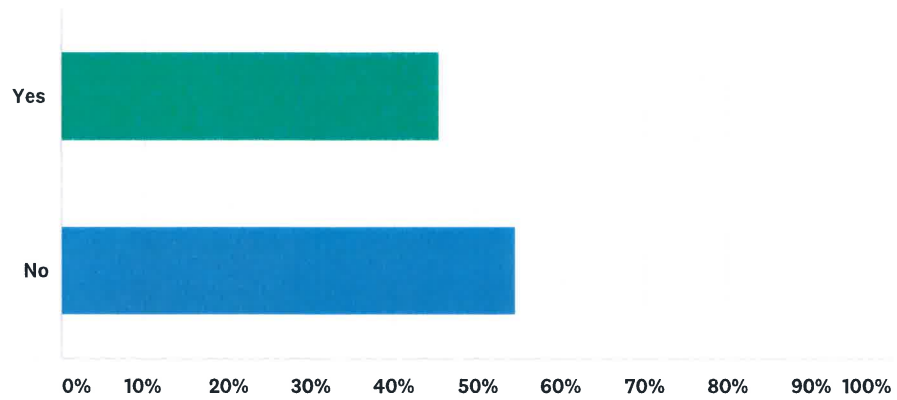
34

32

66

Q6 Does this business currently own the real estate housing this location?

Answered: 66 Skipped: 2

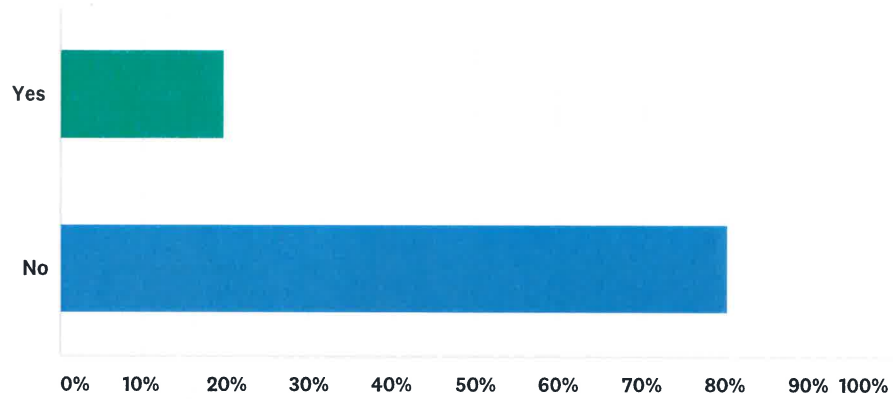


ANSWER CHOICES

ANSWER CHOICES	RESPONSES	
Yes	45.45%	30
No	54.55%	36
TOTAL		66

Q7 Are you or the building owner anticipating any improvements or change of use to the building?

Answered: 66 Skipped: 2



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

19.70%

80.30%

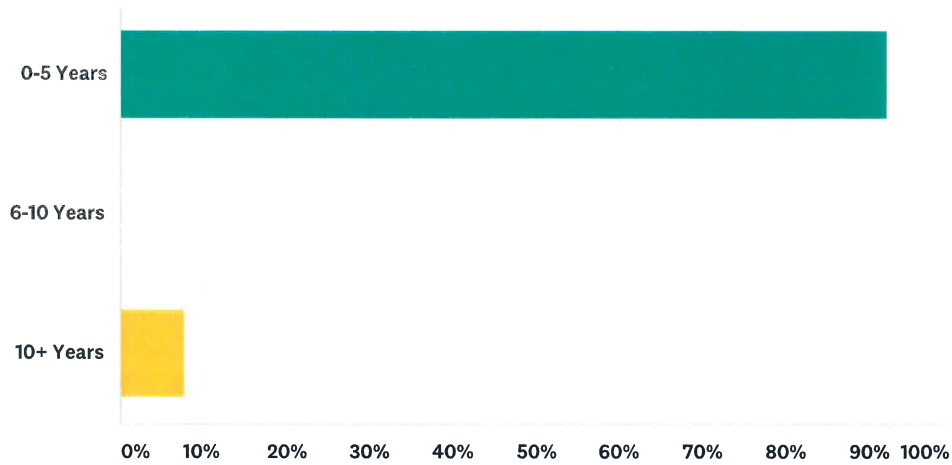
13

53

66

Q8 When are you or the building owner anticipating any improvements or change of use to the building

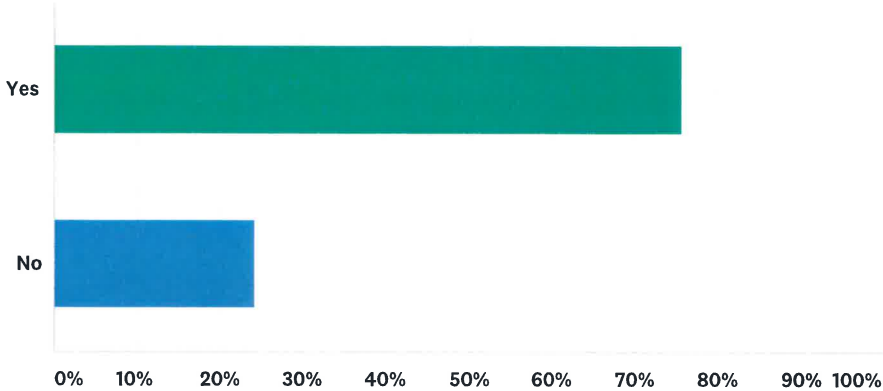
Answered: 13 Skipped: 55



ANSWER CHOICES	RESPONSES	
0-5 Years	92.31%	12
6-10 Years	0.00%	0
10+ Years	7.69%	1
TOTAL		13

Q9 Are you in favor of more mixed-use development in the commercial districts – mix of retail, office and residential uses together?

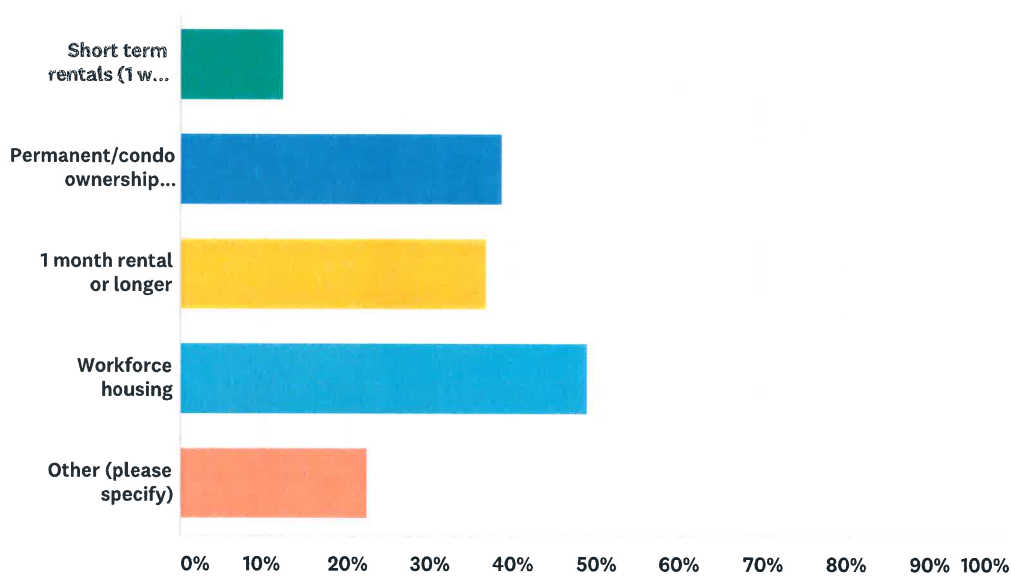
Answered: 66 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	75.76%	50
No	24.24%	16
TOTAL		66

Q10 What type of residential use would you like in the mixed-use development in the commercial districts?

Answered: 49 Skipped: 19



ANSWER CHOICES

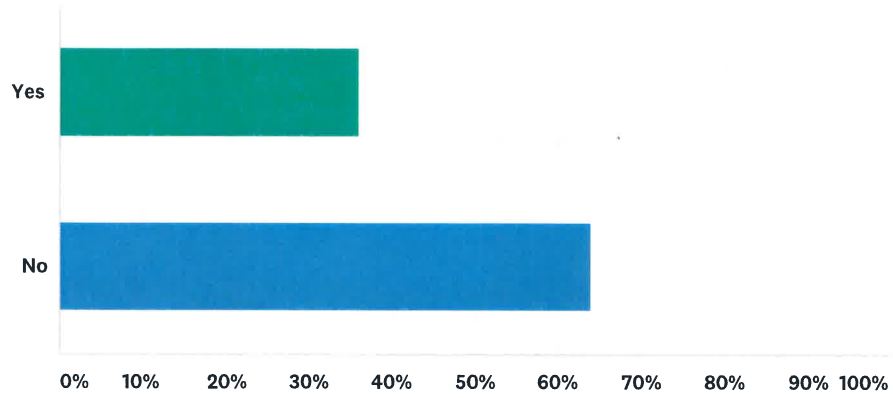
RESPONSES

Short term rentals (1 week or less)	12.24%	6
Permanent/condo ownership (owner occupied, no rentals)	38.78%	19
1 month rental or longer	36.73%	18
Workforce housing	48.98%	24
Other (please specify)	22.45%	11
Total Respondents: 49		

#	OTHER (PLEASE SPECIFY)	DATE
1	No Opinion	7/24/2019 1:48 PM
2	any all is good	7/17/2019 2:33 PM
3	Any combination of the above, not limited to just one use.	7/17/2019 11:13 AM
4	Condo ownership with rental option	7/17/2019 10:24 AM
5	Both short term and permanent	7/11/2019 12:02 PM
6	permanent / condo ownership that allows rentals	7/8/2019 1:26 PM
7	Dress Shops, Art Galleries, Specialty Foods, Surf Shop, Beach Shops, etc.	7/8/2019 10:37 AM
8	A mix of condo ownership and rentals	7/8/2019 10:13 AM
9	All of the above	7/5/2019 8:04 PM
10	Both short term and permanent	7/5/2019 4:19 PM
11	All of the above	7/5/2019 4:08 PM

Q11 Is the owner of the business/owner operator a permanent resident of the City of Rehoboth Beach?

Answered: 64 Skipped: 4



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

35.94%

64.06%

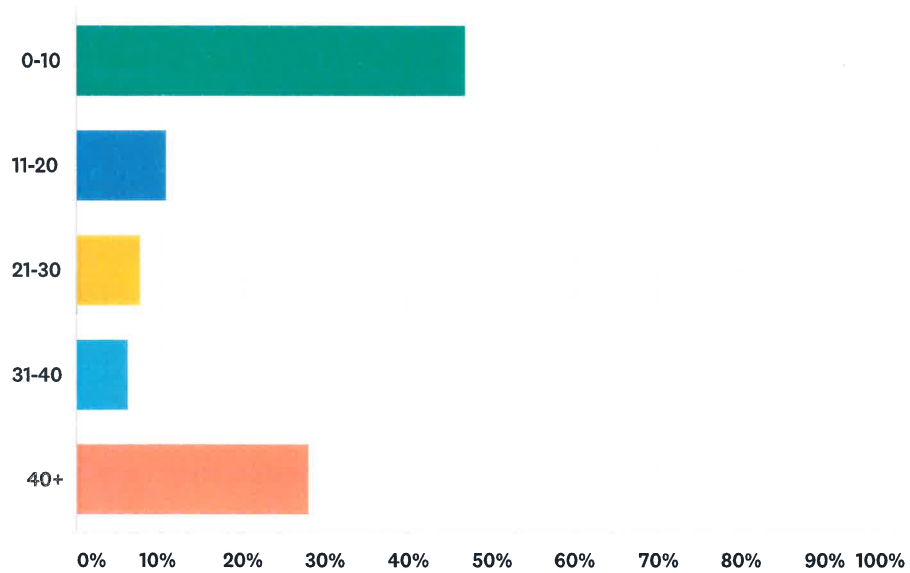
23

41

64

Q12 The business employs the following number of people:

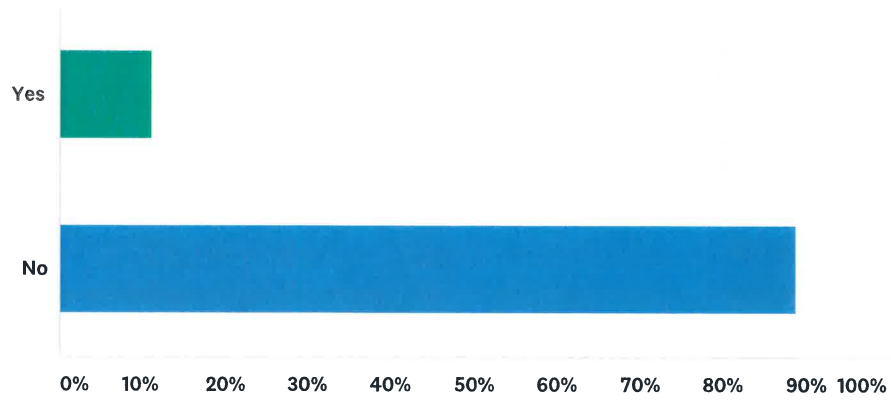
Answered: 64 Skipped: 4



ANSWER CHOICES	RESPONSES	
0-10	46.88%	30
11-20	10.94%	7
21-30	7.81%	5
31-40	6.25%	4
40+	28.13%	18
TOTAL		64

Q13 My business is home-based:

Answered: 63 Skipped: 5



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

11.11%

88.89%

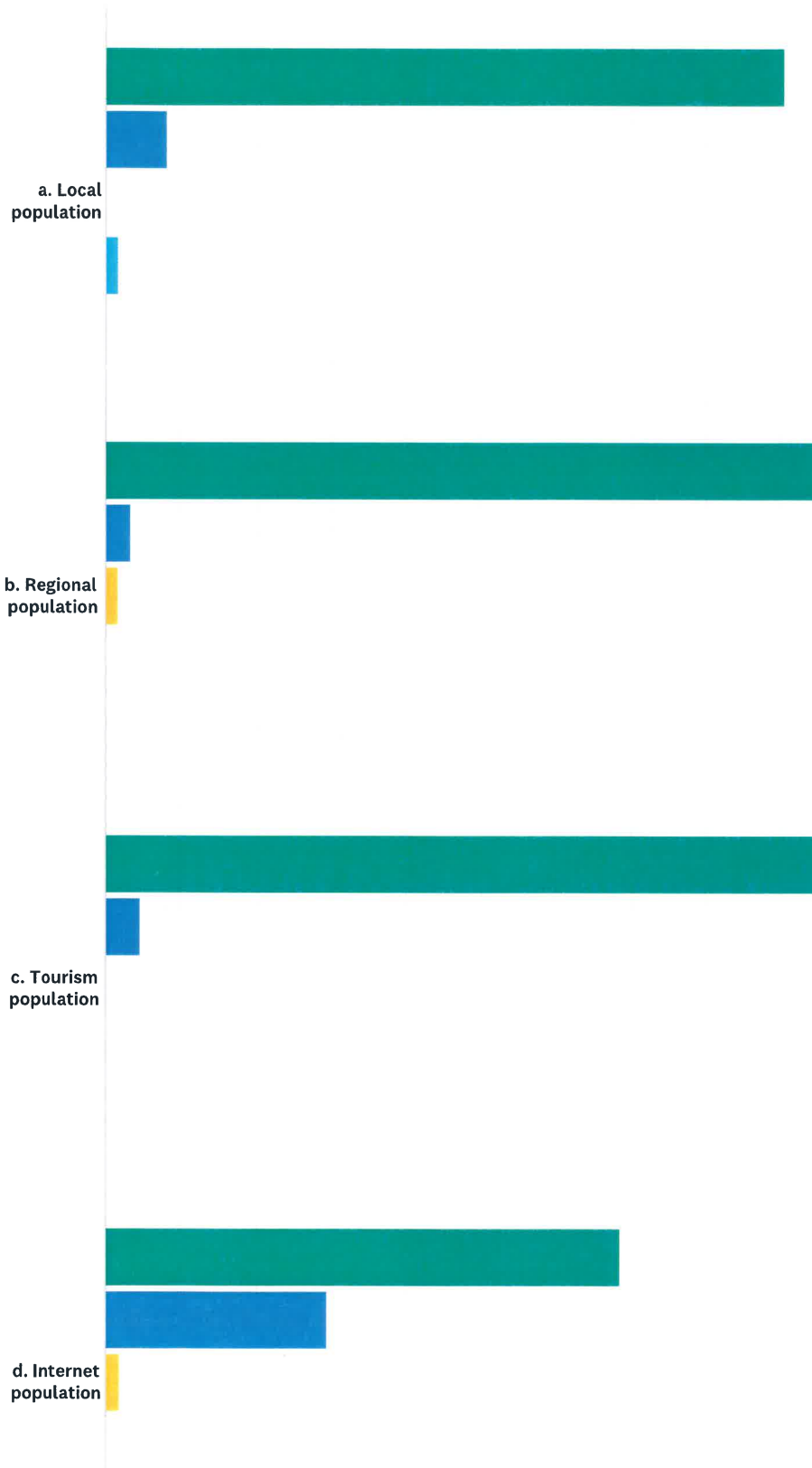
7

56

63

Q14 My business is based on serving the:

Answered: 64 Skipped: 4



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

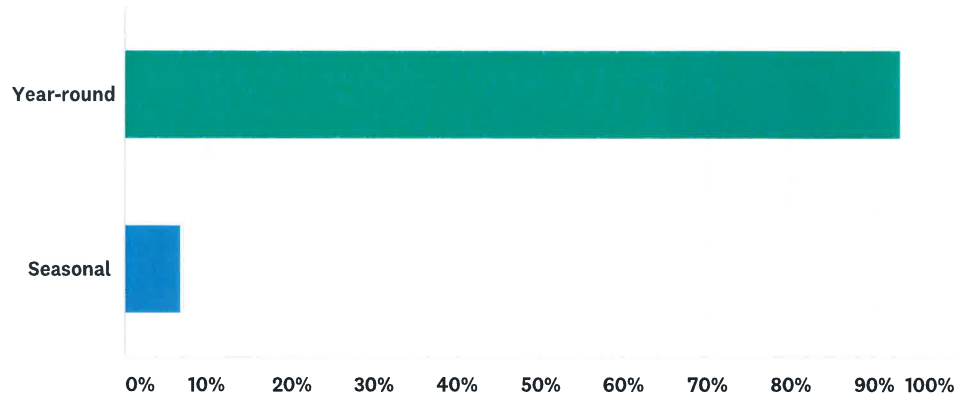
■ Yes
 ■ No
 ■ (no label)
 ■ (no label)
 ■ (no label)

	YES	NO	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL
a. Local population	90.32% 56	8.06% 5	0.00% 0	1.61% 1	0.00% 0	62
b. Regional population	95.08% 58	3.28% 2	1.64% 1	0.00% 0	0.00% 0	61
c. Tourism population	95.31% 61	4.69% 3	0.00% 0	0.00% 0	0.00% 0	64
d. Internet population	68.63% 35	29.41% 15	1.96% 1	0.00% 0	0.00% 0	51

#	E. OTHER (PLEASE SPECIFY)	DATE
1	Locals and tourists	7/6/2019 9:17 AM

Q15 Is your business open year-round or seasonal?

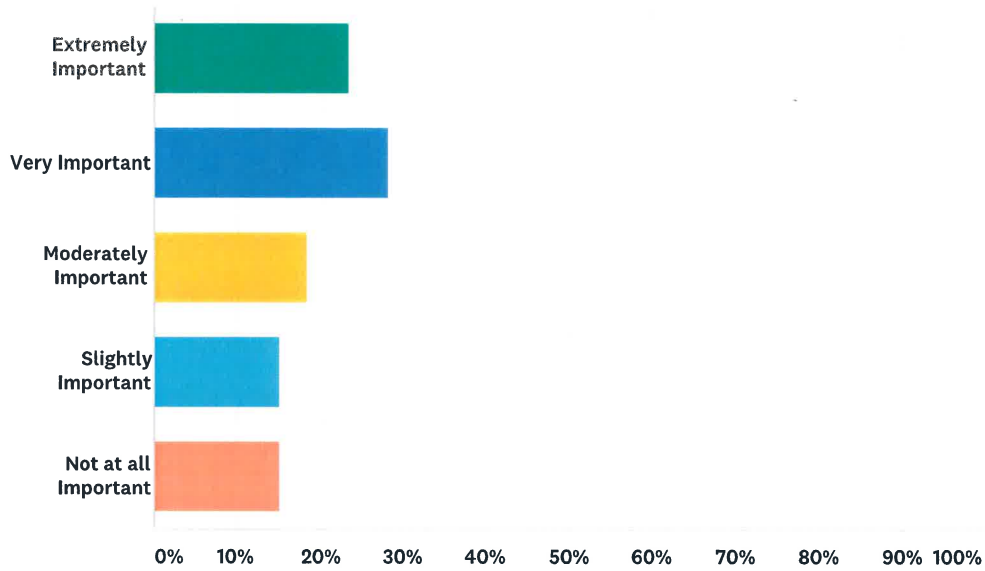
Answered: 60 Skipped: 8



ANSWER CHOICES	RESPONSES	
Year-round	93.33%	56
Seasonal	6.67%	4
TOTAL		60

Q16 How important is Rehoboth Beach Main Street Inc. organization to your business?

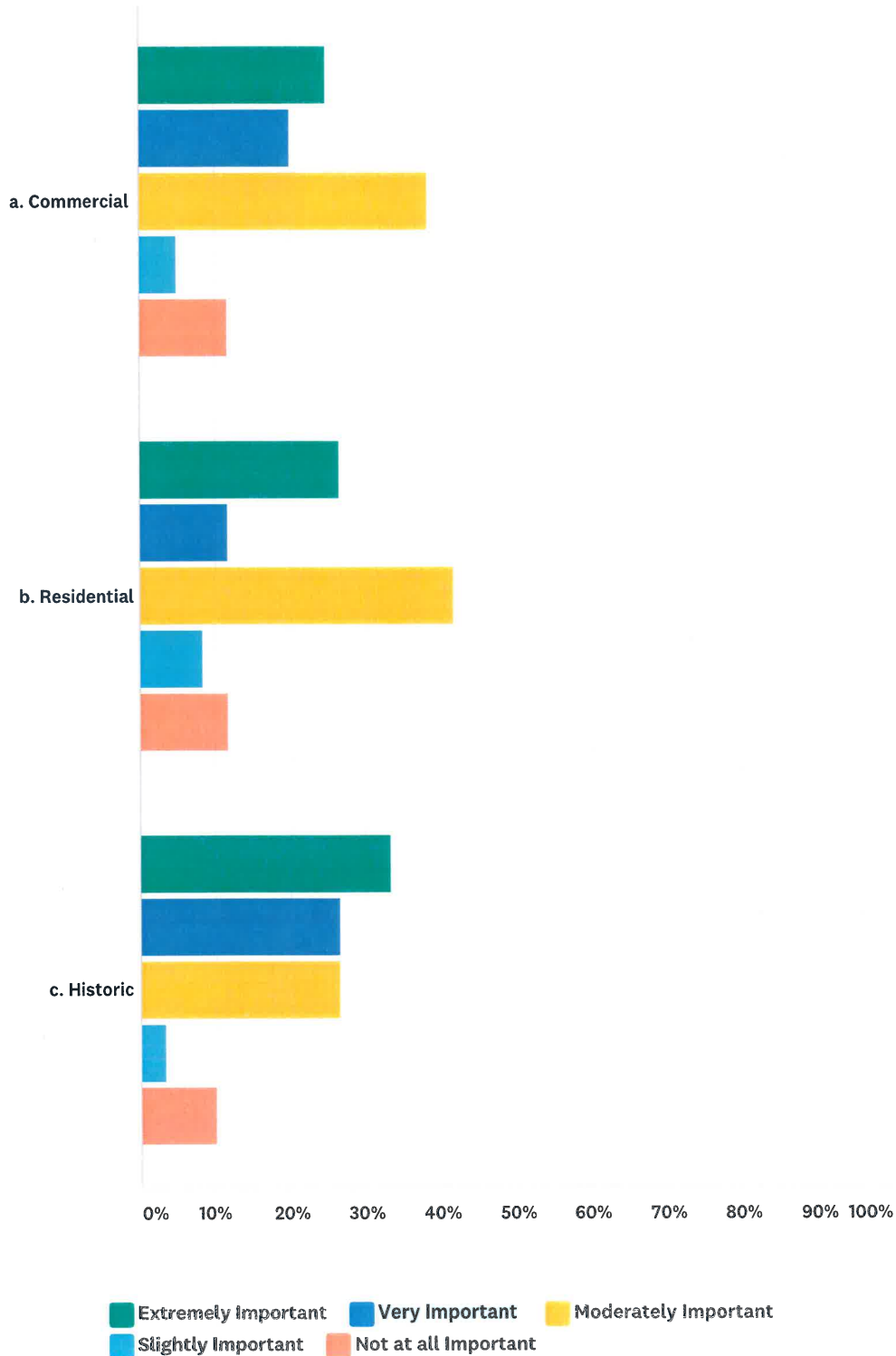
Answered: 60 Skipped: 8



ANSWER CHOICES	RESPONSES	
Extremely Important	23.33%	14
Very Important	28.33%	17
Moderately Important	18.33%	11
Slightly Important	15.00%	9
Not at all Important	15.00%	9
TOTAL		60

Q17 How important is it to you that the City of Rehoboth Beach establish architectural design standards for the following development types?

Answered: 60 Skipped: 8



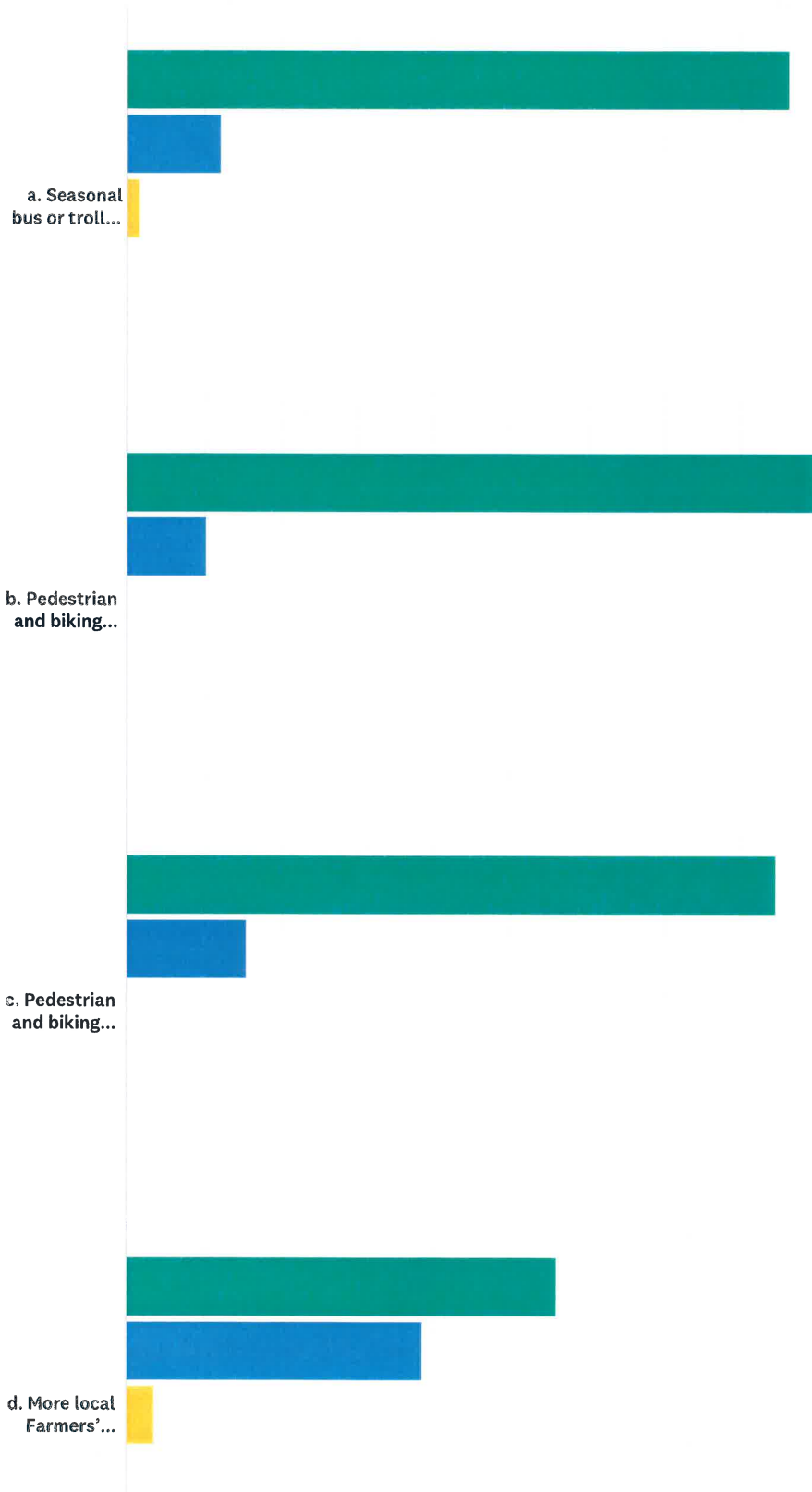
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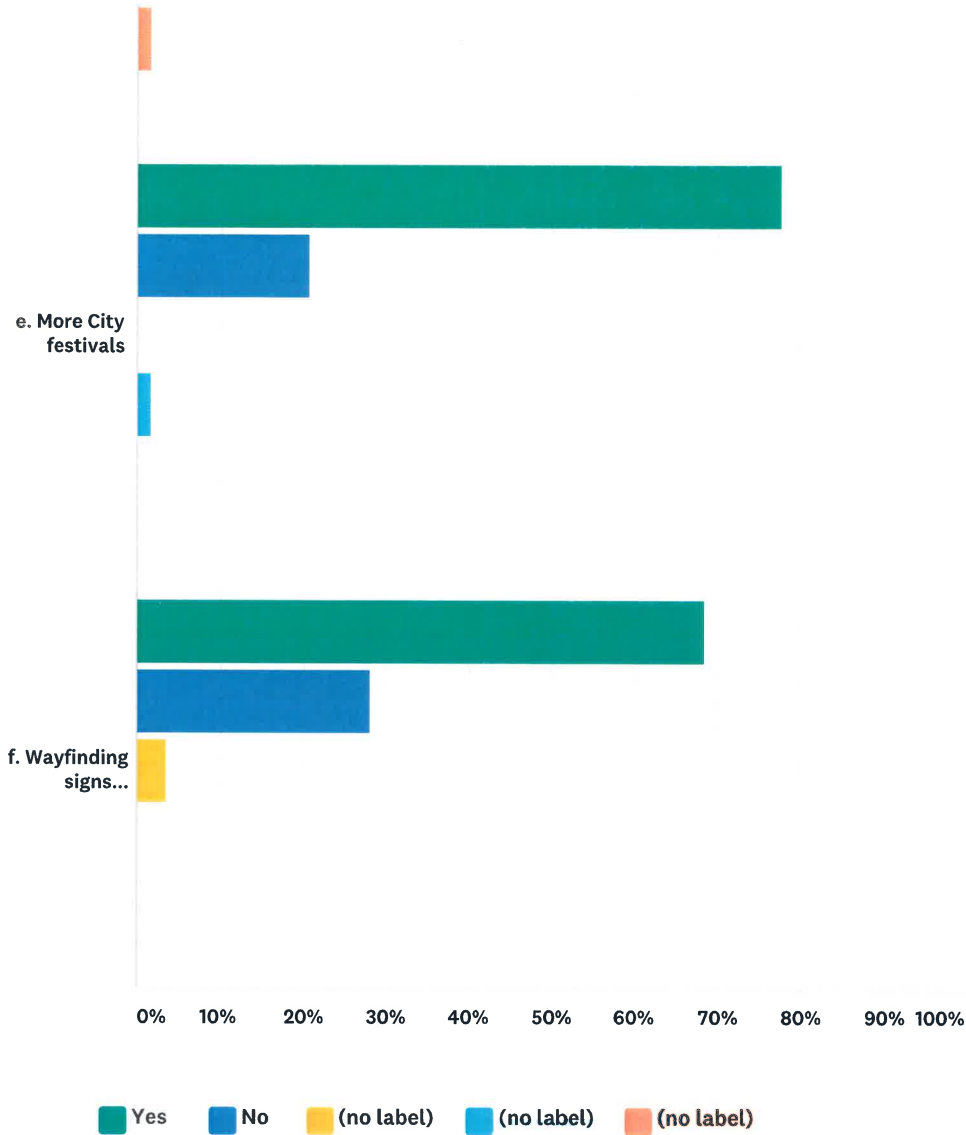
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	EXTREMELY IMPORTANT	VERY IMPORTANT	MODERATELY IMPORTANT	SLIGHTLY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
a. Commercial	25.00% 15	20.00% 12	38.33% 23	5.00% 3	11.67% 7	60
b. Residential	26.67% 16	11.67% 7	41.67% 25	8.33% 5	11.67% 7	60
c. Historic	33.33% 20	26.67% 16	26.67% 16	3.33% 2	10.00% 6	60

Q18 Which of the following do you think could help improve business?

Answered: 60 Skipped: 8





	YES	NO	(NO LABEL)	(NO LABEL)	(NO LABEL)	TOTAL
a. Seasonal bus or trolley service to bring people beach throughout the City	86.21% 50	12.07% 7	1.72% 1	0.00% 0	0.00% 0	58
b. Pedestrian and biking paths connecting residential to commercial	89.66% 52	10.34% 6	0.00% 0	0.00% 0	0.00% 0	58
c. Pedestrian and biking paths connecting to neighboring municipalities	84.48% 49	15.52% 9	0.00% 0	0.00% 0	0.00% 0	58
d. More local Farmers' markets	56.14% 32	38.60% 22	3.51% 2	0.00% 0	1.75% 1	57
e. More City festivals	77.59% 45	20.69% 12	0.00% 0	1.72% 1	0.00% 0	58
f. Wayfinding signs indicating location of businesses	68.42% 39	28.07% 16	3.51% 2	0.00% 0	0.00% 0	57

G. OTHER (PLEASE SPECIFY) **DATE**
 1 Make Downtown a place where our clients want to linger. Make it as pedestrian as possible. 7/17/2019 2:36 PM

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2	more parking options	7/8/2019 7:32 PM
3	for the city manager and city officials to truly listen to the business and commercial owners about their concerns	7/8/2019 4:39 PM
4	Parking Garage	7/8/2019 10:31 AM
5	PARKING GARAGES NEEDED ! The parking situation downtown has been out of control for years, for customers and employees !	7/6/2019 11:16 AM
6	Renovating the current convention center to attract entertainment, conferences, etc would benefit rentals, retail, restaurants, etc . Would have been more beneficial to community than renovating the municipal offices.	7/5/2019 4:12 PM
7	increased use of inexpensive bus services	7/5/2019 3:04 PM
8	Attract a more affluent class of residents and visitors and stem the assault of the daytrippers who take, but do not give. The daytrippers do not contribute much to the economy and greatly stress our infrastructure, plus they keep those who will contribute away.	7/5/2019 2:15 PM
9	Affordable parking	7/5/2019 12:59 PM
10	creation of non profit business districts to help coordinate businesses efforts	7/3/2019 10:10 AM

Q19 What enticed you to open a business in the City of Rehoboth Beach?

Answered: 42 Skipped: 26

#	RESPONSES	DATE
1	wanted to be near the beach	8/26/2019 2:39 PM
2	Long family history of hospitality in this area	8/12/2019 12:35 PM
3	N/A	8/1/2019 9:26 AM
4	N/A	7/25/2019 3:13 PM
5	Did not open-employed	7/24/2019 1:49 PM
6	The high end unique clientele that existed 26 years ago.	7/21/2019 6:55 PM
7	Long time property owner, life long resident	7/18/2019 11:50 AM
8	I live just outside of the city.	7/17/2019 9:37 PM
9	I believed Rehoboth beach was a booming place. I believed, and proved to be wrong	7/17/2019 2:41 PM
10	I didn't open one, I work for one	7/17/2019 12:15 PM
11	Location in a high traffic area, co-located with a density of restaurants and compatible attractions where patrons can park and walk about.	7/17/2019 10:29 AM
12	N/A	7/12/2019 11:10 AM
13	The warmth of the area and identified need of items in shop.	7/11/2019 12:06 PM
14	love this town and the people it serves and attracts	7/10/2019 1:00 PM
15	location	7/8/2019 7:35 PM
16	close to home	7/8/2019 1:29 PM
17	My family has had a house here since I was a babe... I worked retail during the summers and love the small town charm of Rehoboth. We decided to move our business into town as we felt Rehoboth would be a good fit for our offerings.	7/8/2019 12:53 PM
18	I have been a real estate independent contractor in the City of Rehoboth Beach since 1985	7/8/2019 11:38 AM
19	Real Estate	7/8/2019 10:41 AM
20	moved here and loved the community and people - a city , that's safe , clean , and fun .	7/8/2019 10:37 AM
21	Upscale housing	7/8/2019 10:31 AM
22	My family was in Rehoboth for many years.	7/7/2019 2:59 PM
23	A higher end culture as compared to most regional beach towns	7/6/2019 11:20 AM
24	A wonderful beach town	7/6/2019 8:07 AM
25	Location within the city	7/5/2019 9:42 PM
26	Local need for an auto repair establishment	7/5/2019 8:14 PM
27	We have 3 at one time currently two different operations. We live here and its our home	7/5/2019 7:08 PM
28	I love Rehoboth and wanted to move here	7/5/2019 5:51 PM
29	Location, friendliness of town, identified needs of items presented in shop.	7/5/2019 4:24 PM
30	I own the property	7/5/2019 4:06 PM
31	I fell in Love with the City.	7/5/2019 4:02 PM
32	Love this town	7/5/2019 3:54 PM
33	The need for a higher end hotel	7/5/2019 3:28 PM

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34	I live in the area	7/5/2019 3:06 PM
35	Been coming here for 37 years, moved here 12 years ago and saw an opportunity when another store closed.	7/5/2019 3:03 PM
36	In 1992 David & Christine Hastings purchased the Original Jolly Trolley to provide a public service to the city of Rehoboth Beach & Dewey Beach and provide for their growing young family.	7/5/2019 2:48 PM
37	originally it was the town to have a business now it can not compete in any manner to Lewes Business which is more affordable in rents, lower meters, year round traffic and the right shopping clientele which has changed in the last 10years in Rehoboth - my customers did not feel safe down there in the evenings, many are doing their week vacation in outer banks because costs is so high now and there are a lot of factors on why I see businesses leaving and not sure it will be fixed - many comment Rehoboth has become like OCean City MD.	7/5/2019 2:39 PM
38	It used to be a very business strong town. Almost every business thrived. With growth came regulations, higher assessments and now higher taxes. It's very different now. Almost impossible business conditions. Parking is almost impossible, and every new opening is filled with a restaurant bringing a much larger car footprint of employees and customers.	7/5/2019 2:32 PM
39	People	7/5/2019 2:30 PM
40	Born and raised here following in my fathers footsteps	7/5/2019 1:11 PM
41	n/a. I'm an employee.	7/4/2019 3:13 PM
42	N/A	7/2/2019 3:39 PM

Q20 What are the biggest benefits of having your business in the City of Rehoboth Beach?

Answered: 44 Skipped: 24

#	RESPONSES	DATE
1	being near the beach.	8/26/2019 2:39 PM
2	The beach and the boardwalk and the restaurants and the stores draw in great customers.	8/12/2019 12:35 PM
3	N/A	8/1/2019 9:26 AM
4	N/A	7/25/2019 3:13 PM
5	It has a great mix of everything - great dining options, outdoor activities, shopping, entertainment, parks, playgrounds, trees. Rehoboth attracts such a wide range of people from young to old.	7/22/2019 7:55 PM
6	I am already established in the downtown area.	7/21/2019 6:55 PM
7	Strong tourism	7/18/2019 11:50 AM
8	Many of my clients have homes in RB.	7/17/2019 9:37 PM
9	Visibility in New-York and DC. We are already known there	7/17/2019 2:41 PM
10	a lot of our summertime business comes from foot traffic.	7/17/2019 12:15 PM
11	Location in a high traffic area, co-located with a density of restaurants and compatible attractions where patrons can park and walk about.	7/17/2019 10:29 AM
12	centrally located	7/12/2019 11:10 AM
13	Items fit need of customers, visitors and local folks.	7/11/2019 12:06 PM
14	Access to tourism and the local customers	7/10/2019 1:00 PM
15	foot traffic and visability	7/8/2019 7:35 PM
16	visibility	7/8/2019 1:29 PM
17	At this juncture, we are not able to ascertain.	7/8/2019 12:53 PM
18	Being on the Avenue with recognition of the RE/MAX logo	7/8/2019 11:38 AM
19	Access	7/8/2019 10:41 AM
20	an Attractive city , which attracts what America is , diversified and accepting of EVERYONE	7/8/2019 10:37 AM
21	Walk in customer	7/8/2019 10:31 AM
22	The beach and the boardwalk	7/8/2019 10:21 AM
23	Unfortunately, I'm not certain how my small business is benefiting being in Rehoboth.	7/7/2019 2:59 PM
24	higher class customer base	7/6/2019 11:20 AM
25	Excellent econmy	7/6/2019 8:07 AM
26	Exposure to a seasonal and off seasonal population	7/5/2019 9:42 PM
27	Proximity to customers	7/5/2019 8:14 PM
28	At one time the family atmosphere however the crowd and moods are changing. The foot traffic with vacationers.	7/5/2019 7:08 PM
29	Foot traffic past my store	7/5/2019 5:51 PM
30	Customers! Location and warmth of town	7/5/2019 4:24 PM
31	We are just outside of city limits on Rehoboth Ave, ext, but enjoy the close proximity to the clients and customers that we serve	7/5/2019 4:16 PM

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32	charm of the city, the large visitor rate	7/5/2019 4:06 PM
33	The convenience of my guest	7/5/2019 4:02 PM
34	Strong shoulder season business, city does a great job of getting people to come	7/5/2019 3:54 PM
35	walking traffic	7/5/2019 3:37 PM
36	Guests can park and walk around Rehoboth. Proximity to beach, boardwalk and restaurants	7/5/2019 3:28 PM
37	Ability to help improve or change regulations that will increase business opportunities	7/5/2019 3:06 PM
38	Foot traffic	7/5/2019 3:03 PM
39	Tourism, community involvement, public service, advertising.	7/5/2019 2:48 PM
40	there was none all 10 of my other stores passed Rehoboth business - 6 being in Lewes, 3 in Long Neck and one in Milford - just not the same clientele like it was 7-10myears ago down there - that was our busiest town	7/5/2019 2:39 PM
41	Foot traffic = potential customers	7/5/2019 2:32 PM
42	People	7/5/2019 2:30 PM
43	Small town feel although that's starting to dwindle	7/5/2019 1:11 PM
44	N/A	7/2/2019 3:39 PM

Q21 What challenges do you face as a business located in the City of Rehoboth Beach?

Answered: 43 Skipped: 25

#	RESPONSES	DATE
1	getting to a from the office in the summer. Parking	8/26/2019 2:39 PM
2	Seasonal business.	8/12/2019 12:35 PM
3	Ever changing special rules that seem to have no real purpose	8/1/2019 9:26 AM
4	N/A	7/25/2019 3:13 PM
5	Congestion - route 1 may not be included in the survey but what can we do to make it easier to get in and out of Rehoboth?	7/22/2019 7:55 PM
6	Employee housing and transportation options for employees, inability to maximize use of outside spaces to be competitive with highway locations (no outside bars & no music at all) unless you are Conch Island which is extreme by the way!, inability to make frequent changes to your business in a reasonable amount of time due to a very lengthy building permit processing time. Other challenges are normal for any downtown area and understood - parking, delivery locations, trash storage, extra space in general.	7/21/2019 6:55 PM
7	New competition, changing demographic of visitor, lack of respect from residents, inability to vote due to LLC ownership	7/18/2019 11:50 AM
8	Ease of parking in season.	7/17/2019 9:37 PM
9	Steady decline and traffic and quality in traffic . First signs were obvious as early as May 2017	7/17/2019 2:41 PM
10	Parking	7/17/2019 12:15 PM
11	The outdated, reactive zoning regulations and lack of support for business development and retention.	7/17/2019 10:29 AM
12	N/A	7/12/2019 11:10 AM
13	Being on Baltimore Ave, off the beaten path. Not all folks find the shop on the walk.	7/11/2019 12:06 PM
14	PARKING, PARKING, PARKING	7/10/2019 1:00 PM
15	parking!!! prices are now getting out of reach discourages people from coming in town	7/8/2019 7:35 PM
16	parking	7/8/2019 1:29 PM
17	Many. Low foot traffic on off streets. A lack of City support of small businesses. A significant lack of events- art strolls, first Friday's, community events that encourage businesses and restaurants to work together. An absolute horrid off season that begins in the Fall and ends in late June. Focus seems to be on Rehoboth Avenue and with the exception of a couple of shops on the second block, most retail establishments are not tasteful, are closed for most of the year, and have a poor aesthetic which deters cultured, educated shoppers. The first block of Wilmington Avenue is horrid. Shoppers do not leave Penny Lane and head West down the street... they turn around. It smells like a sewer; poor drainage that leaves silt muck and water on the sidewalks where no one can pass, the green seasonal rental houses house kids that many times you will see cussing, drunk, vomiting out front in the yard - right next to the sidewalk where families walk, not to mention the endless cigarette butts and trash there. Not very appealing to families and customers... There seems to be significant issues with undesirables on the boardwalk and day tripping it the beach. We in fact have been forced to call the p9ice a few times to handle negative situations that impact our businesses. A stabbing... groups of kids hang out, cussing, screaming, fighting and there doesn't appear to be much law enforcement deterring these situations. Many leave trash all over the beaches off the boardwalk. What I personally saw was so disturbing, there is no way locals or Seasonals will want to venture out. But we can make sure parking is a mess, not fully explained, and our customers can get a ticket in the flash of an eye. Many ordinances the city has implemented are outdated and are not in place to encourage a vibrant, cultural town.	7/8/2019 12:53 PM

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18	Traffic- Tourists do not follow the rules of the road nor obey signs and neither do the bicylists. Parking	7/8/2019 11:38 AM
19	Parking, bus service, etc.	7/8/2019 10:41 AM
20	Parking , Parking , Parking and traffic congestion	7/8/2019 10:37 AM
21	Difficulty parking	7/8/2019 10:31 AM
22	N/A	7/8/2019 10:21 AM
23	We had hope foot traffic would be decent, events would occur, and off-season had more "life". No Art Strolls, First Fridays or events that pull the small businesses and restaurants together. Wilmington Avenue needs help. Beautification, TRASH CANS and BENCHES. Traffic flow is a huge issue on the second block as patrons of Salt Air and Oyster House will double park, stopping traffic, to unload or load friends and family dining. These patrons do not tend to walk down Wilmington, but will hold up traffic to be dropped off or picked up out front of the establishments. The two green houses that are rented to seasonal workers on the first block of Wilmington need help- trash, cigarette butts out front daily, and depending on when you walk by the kids drunk, yelling, vomiting off their porches. Simple solution to this, in my opinion. Wilmington Avenue- first block- smells like a sewer, has major drainage issues that prevent pedestrian traffic, which in turns does not promote a positive community or business environment. People do not walk out from Penny Lane onto Wilmington Avenue West, so the businesses miss potential foot traffic. A lack of community and business support. Why no signage discussing shopping, dining, arts, throughout town? Why no sidewalk signage permitted on the off streets where room is bountiful? We work hard to bring foot traffic to our business and find our hands are tied many times due to ordinances, a hot headed code enforcer, and a city that is out of touch with the small businesses.	7/7/2019 2:59 PM
24	The largest challenge that we face is customers struggling to find parking , and struggling to find a spot thatthey can keep for their entire spa experience without running out of time.	7/6/2019 11:20 AM
25	To many cars	7/6/2019 8:07 AM
26	Parking for clients and staff	7/5/2019 9:42 PM
27	PARKING	7/5/2019 9:35 PM
28	Traffic gridlock restricts our ability to service our customers and their ability to access our services.	7/5/2019 8:14 PM
29	The slow climb and watching us turn into an unfriendly and unwelcoming place with so much enforcement and harassment to the point no one will want to continue to come here. From parking, now the code officer issuing \$100 tickets to the omni presence of the town is unfriendly, unwelcoming and a money trap. The baby jesus xmas fiasco is still be talked about by tourists and the parking enforcement that you see only in a city the size of Detroit, Seattle or Phila. The bad choices such as even the greyhounds hurt business at the hands of those elected.	7/5/2019 7:08 PM
30	PARKING, PARKING and more PARKING	7/5/2019 5:51 PM
31	Location of shop "off beaten path".	7/5/2019 4:24 PM
32	Traffic concerns, lack of parking for clients and customers	7/5/2019 4:16 PM
33	parking, lack of support from residents	7/5/2019 4:06 PM
34	Finding help and parking for same.	7/5/2019 4:02 PM
35	Rents way to high for current and really a stumbling block for newer young businesses. Parking of course but I don't know the answer	7/5/2019 3:54 PM
36	Lack of workforce parking, over crowded beach.	7/5/2019 3:28 PM
37	Permit costs	7/5/2019 3:06 PM
38	It's gotten better, but still occurs inconsistent application of code and laws	7/5/2019 3:03 PM
39	parking, intimidating crowds to my customers, off season traffic	7/5/2019 2:39 PM
40	Shifting demographics to less affluence, event takeovers during peak business times, parking, rigid and aggressive police presence, too many restaurants, fewer and fewer boutiques, galleries, gift shops, higher taxes and services, aggressive crimes, poor marketing/communications (nativity scene, crime, anti-business statements coming from candidates and committee members)	7/5/2019 2:32 PM
41	Lack of reasonably-priced parking & availability, rent increases, staffing	7/5/2019 2:30 PM

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42 ground rent to city very high forcing me to raise tenants rent. Parking, weather, economy.

7/5/2019 1:11 PM

43 N/A

7/2/2019 3:39 PM

Q22 Has your clientele changed in recent years and is there a correlation between that and the success of your business?

Answered: 44 Skipped: 24

#	RESPONSES	DATE
1	No & no	8/26/2019 2:39 PM
2	No.	8/12/2019 12:35 PM
3	Yes	8/1/2019 9:26 AM
4	N/A	7/25/2019 3:13 PM
5	I don't think so. It's certainly busier but we try and provide family fun for everyone.	7/22/2019 7:55 PM
6	Yes it has changed. No we have adjusted accordingly. Less martinis more cheap kids meals!	7/21/2019 6:55 PM
7	Not much but the day trippers coming to town using the beach and boardwalk are hurting the overall appeal of the city.	7/18/2019 11:50 AM
8	Not really, my business is all by referral.	7/17/2019 9:37 PM
9	We are successful DESPITE the declining appeal of Rehoboth Beach. Our inside joke is : if you can make it in RB, you can make it anywhere...	7/17/2019 2:41 PM
10	Clientele has not changed but but has grown and become more diverse which in turn has increased the success of our business	7/17/2019 12:15 PM
11	There is no change in our clientele.	7/17/2019 10:29 AM
12	N/A	7/12/2019 11:10 AM
13	Word of mouth is helping bring customers, and enhanced social media helps.	7/11/2019 12:06 PM
14	steady	7/10/2019 1:00 PM
15	yes , many families can no longer afford the rising prices to stay in town so choosing other areas	7/8/2019 7:35 PM
16	not really	7/8/2019 1:29 PM
17	Many of my local business owners say yes... Our business thrives off of cultured, educated, artistic customers. Customers that have traveled, think out of the box, and prefer goods not easily found, and certainly not what everyone at the club wears. We are losing, if we haven't lost much of it, our uniqueness.	7/8/2019 12:53 PM
18	Yes, Rehoboth Beach has been here for centuries but tourists think they have discovered us and do not understand the town, the pricing of real estate, how to take care of the beach (services the city must pay for) parking. Majority of tourists coming to town cannot afford to buy in town.	7/8/2019 11:38 AM
19	no	7/8/2019 10:41 AM
20	absolutely, in our business , as the home values increase , our business benefits and our community has become year around , verses seasonal .	7/8/2019 10:37 AM
21	Yes more NJ and New York customers	7/8/2019 10:31 AM
22	N/A	7/8/2019 10:21 AM
23	We are too new to Rehoboth as a business, however I personally note a change in the individuals frequenting the boardwalk, beaches and town establishments. Friends have commented that their clientele is not what is used to be.	7/7/2019 2:59 PM
24	no	7/6/2019 11:20 AM
25	No	7/6/2019 8:07 AM
26	No	7/5/2019 9:42 PM
27	Yes	7/5/2019 9:35 PM

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28	No change	7/5/2019 8:14 PM
29	Our business's remain successful however its very apparent with people changing clothes in the street to the hauling coolers for blocks to go to the free beach that an element is settling in.	7/5/2019 7:08 PM
30	Yes to both	7/5/2019 5:51 PM
31	None that i see yet.	7/5/2019 4:24 PM
32	The region and clientele continue to evolve, and with it, so must business and management. No real impact.	7/5/2019 4:16 PM
33	no	7/5/2019 4:06 PM
34	Yes - I have much younger guest and the internet has changed - It is becoming less profitable.	7/5/2019 4:02 PM
35	Lose local clientele for June July and August mainly due to congestion and parking. Have closed earlier in evenings crowd seems different at night in recent years	7/5/2019 3:54 PM
36	Not sure	7/5/2019 3:28 PM
37	The clientele is the same, but business is down this year.	7/5/2019 3:06 PM
38	We have a lot of repeat customers, generations after generations buying the garments we carry. Grandparent purchased from the old store and now grandkids are buying from us.	7/5/2019 3:03 PM
39	Yes	7/5/2019 2:48 PM
40	absolutely - they all shop now in Lewes	7/5/2019 2:39 PM
41	Yes. Disgusting people. Littering, fighting, disrespecting private property, contributing next to zero to our economy. They literally keep our North Shores, Henlopen Acres, The Pines and South Rehoboth, Country Club Estates, etc customers out of town. Many say they are scared to come into town and walk the boards and Rehoboth Avenue in the evening and night. We used to be open until 11 and 12 on Saturday. Now we close at 6pm.	7/5/2019 2:32 PM
42	Yes	7/5/2019 2:30 PM
43	No same tenants for 20+ years. They have told me clientele getting to be more like ocean city crowd unfortunately.	7/5/2019 1:11 PM
44	N/A	7/2/2019 3:39 PM

Q23 Do you have any issues related to seasonal and/or year-round employment?

Answered: 40 Skipped: 28

#	RESPONSES	DATE
1	no	8/26/2019 2:42 PM
2	We have great and loyal employees.	8/12/2019 12:36 PM
3	Yes	8/1/2019 9:29 AM
4	Seasonal Employees are tough to find.	7/25/2019 3:14 PM
5	Seasonal housing and traffic are an issue. Even though improvements have been made, route 1 is not bike/pedestrian friendly.	7/22/2019 8:02 PM
6	Housing & transportation for seasonal help. Scalping of year round employees by highway chains and larger restaurant groups who can afford benefits.	7/21/2019 7:10 PM
7	Yes, all of our staff comes from western Sussex county	7/18/2019 11:51 AM
8	No	7/17/2019 9:39 PM
9	Yes. Year round. Finding enough reliable year round staff is getting more difficult .	7/17/2019 2:52 PM
10	Parking obviously becomes more difficult during the season. Even as a holder of a parking permit it has become increasingly difficult to find a parking spot during the summer season	7/17/2019 12:18 PM
11	Parking and public transportation to work.	7/17/2019 10:31 AM
12	N/A	7/12/2019 11:11 AM
13	No. Parking is a pleasure off season!	7/11/2019 12:07 PM
14	none	7/10/2019 1:01 PM
15	permit prices are too high for employees to buy and limited places available. traffic is often so bad to try to get out of town to get employee to get home	7/8/2019 7:40 PM
16	Absolutely. We cannot afford to hire and employee off season. Currently we do not have any employees on season... the employees we have discovered typically don't really want to work, do not understand our products well, and have issues committing to the job.	7/8/2019 1:01 PM
17	no	7/8/2019 10:53 AM
18	Just wished there was housing available for those workers .	7/8/2019 10:38 AM
19	No	7/8/2019 10:32 AM
20	N/A	7/8/2019 10:22 AM
21	Absolutely. Currently we cannot afford to hire an employee... and no way does the off season afford us the ability to keep an employee.	7/7/2019 3:04 PM
22	yes. It has become harder and harder ot find seasonal help. Especially general help , like J-1 students. But it has also been a struggle to find qualified licensed spa therapists as well.	7/6/2019 11:24 AM
23	No	7/6/2019 8:09 AM
24	Parking	7/5/2019 9:43 PM
25	No	7/5/2019 9:36 PM
26	Yes	7/5/2019 8:17 PM
27	Yes, student visas were denied and program got cut back, we need these students to pad out our year round staff.	7/5/2019 5:53 PM
28	Parking is a blessing off season.	7/5/2019 4:27 PM

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29	housing, parking	7/5/2019 4:07 PM
30	yes	7/5/2019 4:04 PM
31	No	7/5/2019 3:59 PM
32	no	7/5/2019 3:38 PM
33	Yes. Shortage of seasonal employees. Very difficult to find help - lack of parking & costs scares off prospects.	7/5/2019 3:36 PM
34	no	7/5/2019 3:08 PM
35	No	7/5/2019 3:06 PM
36	no one wanted to drive into Rehoboth to work and we had parking	7/5/2019 2:40 PM
37	Yes.	7/5/2019 2:35 PM
38	Yes	7/5/2019 2:34 PM
39	Not enough housing available for employees that is affordable.	7/5/2019 1:16 PM
40	yes, difficult to find	7/3/2019 10:12 AM

Q24 Overall, are you positive, neutral, or concerned about the future of your business in the City of Rehoboth Beach?

Answered: 45 Skipped: 23

#	RESPONSES	DATE
1	Positive in general but cautious about over development of the area for the short term profit of a few	8/26/2019 2:42 PM
2	Concerned	8/12/2019 12:36 PM
3	Neutral	8/1/2019 9:29 AM
4	Good	7/25/2019 3:14 PM
5	Positive	7/24/2019 1:50 PM
6	Positive	7/22/2019 8:02 PM
7	Concerned. With the universal decline of brick and mortar retail locations due to the global increase in internet buying there will soon be too many restaurants downtown relative to the size of the community. There already is in the off season but as long as there are spaces to lease people will still come and try to make it work despite the over saturation. It is the only logical use left for many commercial locations.	7/21/2019 7:10 PM
8	Concerned	7/18/2019 11:51 AM
9	It depends on rule changes making it more difficult to interface with the city.	7/17/2019 9:39 PM
10	Overall concerned. My Lewes business is doing significantly better	7/17/2019 2:52 PM
11	neutral	7/17/2019 12:18 PM
12	Given our recent experience with City Government and the Planning Commission, I am concerned about the future of our business in the City of Rehoboth.	7/17/2019 10:31 AM
13	positive	7/12/2019 11:11 AM
14	Positive!	7/11/2019 12:07 PM
15	neutral to a little concerned.	7/10/2019 1:01 PM
16	concerned, seems like less people coming into town in season since parking is too expensive, outside of town businesses seem to be doing better than in town	7/8/2019 7:40 PM
17	Very very concerned.	7/8/2019 1:01 PM
18	Concerned about the future of real estate in the City of Rehoboth Beach and area zip code of Rehoboth Beach.	7/8/2019 11:38 AM
19	Always looking for improvement	7/8/2019 10:53 AM
20	Very , Very POSITIVE	7/8/2019 10:38 AM
21	Positive	7/8/2019 10:32 AM
22	Neutral	7/8/2019 10:22 AM
23	Very concerned. I have been in Rehoboth for over 40 years...	7/7/2019 3:04 PM
24	positive !	7/6/2019 11:24 AM
25	Concerned about the parking garage proposal. It will sit empty most of year.	7/6/2019 8:09 AM
26	Concerned	7/5/2019 9:43 PM
27	Hopeful	7/5/2019 9:36 PM
28	Positive	7/5/2019 8:17 PM

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29	Neutral to concerned. Neutral because my business has deep roots, but concerned about the future, absolutely. Something needs to be done about parking	7/5/2019 5:53 PM
30	Positive...I would like to see my shop flourish and serve a purpose for the the 12 Step Recovery /LGBT community!	7/5/2019 4:27 PM
31	Positive	7/5/2019 4:17 PM
32	concerned. we need our strong Main Street program that made the downtown vibrant as it is today. we must support RBMS	7/5/2019 4:07 PM
33	Concerned	7/5/2019 4:04 PM
34	I think it does have its challenges but all beach areas have them. Traffic, parking, 2year come and go businesses, very high commercial rents,but I'm very positive for the town. After all all these things mean everyone wants to be here, that is better than the alternative.	7/5/2019 3:59 PM
35	posititve	7/5/2019 3:38 PM
36	Very concerned! There is a growing problem of people coming into town via bus, car daily etc... using beach, town facilities and trashing up the boardwalk-beach and not spending money at local businesses.	7/5/2019 3:36 PM
37	neutral	7/5/2019 3:08 PM
38	Concerned as Meyers continue to rise with no long term solution to parking. The economy and weather are just as concerning.	7/5/2019 3:06 PM
39	Positive	7/5/2019 2:49 PM
40	concerned and saw no changes so closed Dec 2018	7/5/2019 2:40 PM
41	Concerned	7/5/2019 2:35 PM
42	Concerned	7/5/2019 2:34 PM
43	Concerned	7/5/2019 1:16 PM
44	Positive	7/4/2019 3:13 PM
45	positive	7/3/2019 10:12 AM

Q25 What is one thing you think can be done to attract more customers and their patronage to your street?

Answered: 40 Skipped: 28

#	RESPONSES	DATE
1	Don't need anymore local customers.	8/26/2019 2:42 PM
2	Better lighting, more awareness of all the businesses in Rehoboth Beach	8/12/2019 12:36 PM
3	Wider and cleaner sidewalks	8/6/2019 9:24 AM
4	Targeted advertising to higher socioeconomic groups.	8/1/2019 9:29 AM
5	Reduce traffic	7/25/2019 3:14 PM
6	Rehoboth can do a better job by having recycling cans along with trash cans. More bike racks behind the bathrooms on Delaware Ave, please.	7/22/2019 8:02 PM
7	Hop on hop off trolley transportation throughout the entire city. Also, you need to redo the intersection at the corner of Rehoboth Avenue, Lake street and 4th street. Someone is going to get hit by a car. It is dangerous. Unfortunately a stop light with a cross walk may be the only option. You also need more handicap meter spots.	7/21/2019 7:10 PM
8	Streetscape, remove electricity poles	7/18/2019 11:51 AM
9	N/A	7/17/2019 9:39 PM
10	Make Rehoboth Beach a place where you can and want to linger. Make it as pedestrian as possible. Allow musicians , sculptors, painters to make our side walks more inviting...Stop saying that an ordinance is against that. Just waive the ordinance if necessary ..	7/17/2019 2:52 PM
11	Improved public transporation, including a parking garage and free "trolley" circulator.	7/17/2019 10:31 AM
12	N/A	7/12/2019 11:11 AM
13	Enhancing social media. Continued involvement with Chamber and Main Street.	7/11/2019 12:07 PM
14	Parking costs and rules	7/10/2019 1:01 PM
15	lower parking prices and available parking, maybe parking garage	7/8/2019 7:40 PM
16	Advertise in areas that will encourage cultured, educated customers to visit. Get on the social marketing!!! There is very little that showcases why one should visit Rehoboth, and certainly very little that showcases what little events are occurring so Seasonals and tourists may be aware and plan accordingly. Allow bars and restaurants to have live music making Rehoboth a wonderful place to hear a live band, socialize and enjoy. Art strolls, first Friday's... BENCHES AND TRASH CANS ON WILMINGTON AVENUE Beautification of ALL of our main commercial streets and not just the first block. Clean up the boardwalk, prevent a hostile environment and deter day trippers from trashing our town. We need more higher end, cultured boutiques and restaurants that stay open off season. Bike friendly.	7/8/2019 1:01 PM
17	Our business is now more internet related but a Rehoboth Beach Avenue location is still important	7/8/2019 11:38 AM
18	Having buses every 30 minutes circling from the parking area to downtown Rehoboth Ave. The \$1.00 fare per person should encourage people to park and ride.	7/8/2019 10:53 AM
19	available Parking	7/8/2019 10:38 AM
20	N/A	7/8/2019 10:22 AM
21	Beautification. Clean up the first block of Wilmington Avenue. Discourage the undesirable day trippers that are not spending money in our shops and finer restaurants from engaging in hostile and aggressive activity on the beach and boardwalk. Enforce a clean beach!!!! Wilmington Avenue beach on Memorial Day weekend was filled with shameful, crass patrons, and filled with trash.	7/7/2019 3:04 PM

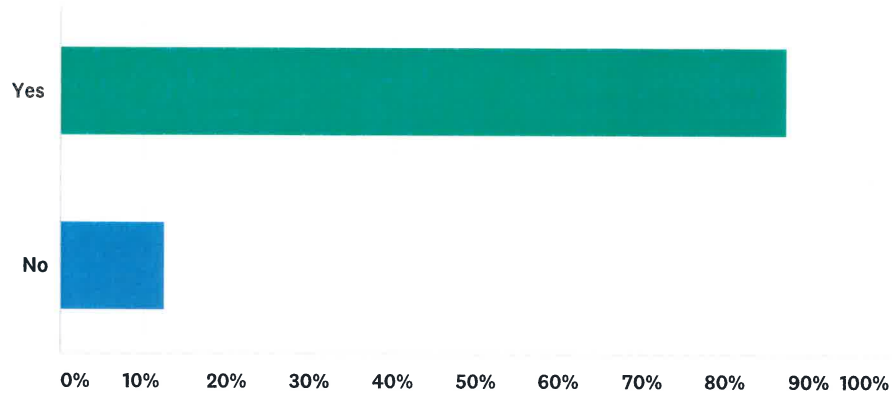
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22	Provide a place for people to park without creating total stress and anxiety to all customers. We are wasting the customers valuable time that they could be spending on the beach or shopping at our fine stores.	7/6/2019 11:24 AM
23	A streetscape project	7/6/2019 8:09 AM
24	Fixing the parking issues	7/5/2019 9:43 PM
25	Anything done to alleviate traffic congestion	7/5/2019 8:17 PM
26	Parking cost and availability	7/5/2019 5:53 PM
27	Enhanced support for the shops on Wilmington and Baltimore Avenues (from The Chamber, Main Street, and shops)	7/5/2019 4:27 PM
28	Doesn't apply to my business	7/5/2019 4:17 PM
29	parking garage, off season events at convention hall	7/5/2019 4:07 PM
30	Better signage from Rehoboth	7/5/2019 4:04 PM
31	Would like to see maybe street performers, pop up artisan or food kiosk anything that promotes activity.	7/5/2019 3:59 PM
32	Issue beach permits to use the beach, which would help the over crowding.	7/5/2019 3:36 PM
33	I do not have a formal storefront business	7/5/2019 3:08 PM
34	Trim the trees back so people can see businesses names	7/5/2019 3:06 PM
35	no great ideas for the rent charged in Rehoboth	7/5/2019 2:40 PM
36	Don't want more!!! Need better behaved and deeper pockets and can be fewer. Beach badges would limit the daytrippers and the residents would get their beaches and street parking back. We need to keep the buses from dropping off hundreds that do not contribute to our economy.	7/5/2019 2:35 PM
37	More nearby parking such as a large garage for the public at a reasonable price	7/5/2019 2:34 PM
38	Parking garage, more special events and possibly pedestrian only on ocean block.	7/5/2019 1:16 PM
39	Better signage	7/4/2019 3:13 PM
40	advertising, off season festivals specifically in spring	7/3/2019 10:12 AM

Q26 Do you drive to work in the City of Rehoboth Beach?

Answered: 48 Skipped: 20



ANSWER CHOICES	RESPONSES	
Yes	87.50%	42
No	12.50%	6
TOTAL		48

Q27 Where do you park?

Answered: 42 Skipped: 26

#	RESPONSES	DATE
1	parking lot provided by the building owners	8/26/2019 2:43 PM
2	At my business	8/12/2019 12:37 PM
3	City Hall Employee Parking Lot	8/6/2019 9:24 AM
4	Parking lot	8/1/2019 9:30 AM
5	City Hall	7/25/2019 3:14 PM
6	Employee Parking Lot	7/24/2019 1:50 PM
7	behind my garage or in the residential area	7/21/2019 7:11 PM
8	My own property	7/18/2019 11:52 AM
9	Clients driveway, permit parking or meters.	7/17/2019 9:41 PM
10	on a permit. Closer to my business every year. Not a good sign	7/17/2019 2:53 PM
11	I try to park within a few blocks of the business in permit parking during the season but that has come increasingly difficult especially since the metered parking price has been raised and the limited number of hours you can park in one spot. It seems as though increasing numbers of people are going the daily or weekly permits because it's cheaper for them to do so. In turn this makes it more difficult for business owners and their employees to park in the permit spaces. In years past I could drive down Baltimore Ave on any given summer day and not be able to find a single spot. This summer, on any given day, I can find a number of open spaces. People aren't willing to pay \$3 an hour if they can only pay for 3 hours at a time plus have to move their vehicle to a different zone after the 3 hours is up.	7/17/2019 1:58 PM
12	Residential street with parking tag in season, free parking in front of the building off season.	7/17/2019 10:32 AM
13	City Hall	7/12/2019 11:11 AM
14	Residential areas with permit	7/11/2019 12:08 PM
15	on my premises	7/10/2019 1:37 PM
16	spot	7/10/2019 1:02 PM
17	permit area but often several blocks from work to get a spot	7/8/2019 7:41 PM
18	office	7/8/2019 11:38 AM
19	On the parking lot where I work or side street with a permit.	7/8/2019 10:54 AM
20	after summer is in full swing ,and after 9 AM , I have to park 3 to 5 blocks from office , I call it my morning exercise routine	7/8/2019 10:40 AM
21	On the street	7/8/2019 10:32 AM
22	City streets	7/8/2019 10:27 AM
23	We own our parking lot.	7/8/2019 10:22 AM
24	I am allotted a parking spot.	7/7/2019 3:05 PM
25	I pay for a private parking spot through our landlord	7/6/2019 11:24 AM
26	Surf avenue during the season	7/5/2019 9:44 PM
27	We have 1 spot in a lot behind our store	7/5/2019 9:37 PM
28	On site of business	7/5/2019 8:17 PM
29	In a private parking spot, I pay over 4K for 3 parking spots every year	7/5/2019 5:54 PM

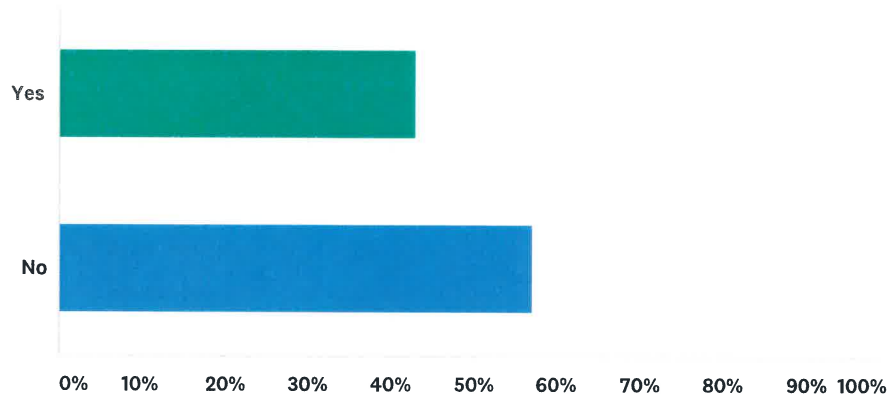
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30	Blocks with residential permit parking	7/5/2019 4:28 PM
31	In our parking lot	7/5/2019 4:17 PM
32	235 Rehoboth Ave private parking	7/5/2019 4:08 PM
33	Permit along with a thousand other employees. Used to have a rented spot but \$1300 for three months.....sigh	7/5/2019 4:01 PM
34	in our lot	7/5/2019 3:38 PM
35	Either at the hotel or on Scarborough Avenue	7/5/2019 3:37 PM
36	Permit area and occasionally at meters	7/5/2019 3:07 PM
37	We perform transportation continuously on a fixed route. We also provide private chartered transportation.	7/5/2019 2:50 PM
38	had parking behind store	7/5/2019 2:40 PM
39	Side streets	7/5/2019 2:35 PM
40	On my property	7/5/2019 2:35 PM
41	On the street with a parking pass.	7/4/2019 3:14 PM
42	at work	7/3/2019 10:14 AM

Q28 Do you or your employer pay for parking?

Answered: 42 Skipped: 26



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

42.86%

57.14%

18

24

42

Q29 How long is your commute?

Answered: 43 Skipped: 25

#	RESPONSES	DATE
1	3 miles each way	8/26/2019 2:46 PM
2	5 Minutes	8/6/2019 9:25 AM
3	35 minutes	8/1/2019 9:36 AM
4	30 minutes	7/25/2019 3:17 PM
5	25 minutes in off season to 1 hour in season	7/24/2019 1:54 PM
6	5 minutes	7/21/2019 7:20 PM
7	6 minutes	7/18/2019 11:54 AM
8	5 minutes	7/17/2019 9:48 PM
9	15-40 minutes. I come from Lewes	7/17/2019 3:18 PM
10	13 miles Depends on the time of year and time of day as far as length of time. Can take as little as 20 minutes or as long as an hour	7/17/2019 2:12 PM
11	45 minutes	7/17/2019 10:34 AM
12	5 minutes	7/12/2019 11:11 AM
13	20 min (depending on traffic from Lewes).	7/11/2019 12:10 PM
14	15 min	7/10/2019 1:38 PM
15	short	7/10/2019 1:04 PM
16	10 minutes with no traffic 30+ with traffic	7/8/2019 7:47 PM
17	5 minutes	7/8/2019 1:15 PM
18	5 minutes 10 minutes in summer and weekend festivals	7/8/2019 11:39 AM
19	1 hour	7/8/2019 10:56 AM
20	2 miles , RBYCC	7/8/2019 10:44 AM
21	2miles	7/8/2019 10:33 AM
22	2 miles	7/8/2019 10:29 AM
23	N/A	7/8/2019 10:24 AM
24	45-60 minutes	7/6/2019 11:25 AM
25	None	7/6/2019 8:10 AM
26	10 minutes	7/5/2019 10:13 PM
27	10 minutes off season, 45 minutes in season.	7/5/2019 8:24 PM
28	30 minutes in summer, 15 in winter	7/5/2019 5:55 PM
29	20 minutes depending on traffic	7/5/2019 4:29 PM
30	Depending on traffic 15 minutes to 1 hour.	7/5/2019 4:21 PM
31	2 minutes	7/5/2019 4:13 PM
32	5 minutes	7/5/2019 4:10 PM
33	0	7/5/2019 4:06 PM
34	5 minutes-RBYCC	7/5/2019 3:41 PM

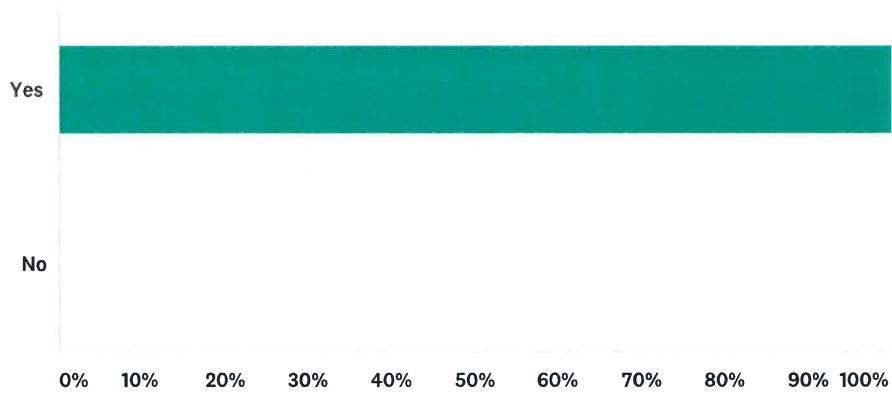
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35	3 miles	7/5/2019 3:39 PM
36	1.5 mile	7/5/2019 3:10 PM
37	Under 2 miles	7/5/2019 3:08 PM
38	Saturday changeover day could be hours coming down rt 1 from Lewes	7/5/2019 2:42 PM
39	10 minutes in winter, 45 minutes in summer	7/5/2019 2:38 PM
40	3 miles	7/5/2019 2:38 PM
41	NA	7/5/2019 1:20 PM
42	5 miles.	7/4/2019 3:16 PM
43	15 min	7/3/2019 10:16 AM

Q30 Have you received sufficient training to perform your job duties well?

Answered: 42 Skipped: 26



ANSWER CHOICES

Yes
No
TOTAL

RESPONSES

Yes	100.00%	42
No	0.00%	0
TOTAL		42

Q31 What can the City of Rehoboth Beach do to make your work/commuting experience better?

Answered: 39 Skipped: 29

#	RESPONSES	DATE
1	Summer traffic congestion makes the commute three times as long in the summer. Rt 1 and Rehoboth Ave. congestion. Both need to be widened before the circle and side street access easier after the circle	8/26/2019 2:46 PM
2	Add bike lanes to side streets and Rehoboth Ave.	8/6/2019 9:25 AM
3	Nothing.	8/1/2019 9:36 AM
4	Better control of bike routes.	7/25/2019 3:17 PM
5	Rt. 1 is the problem with my commute.	7/24/2019 1:54 PM
6	More bike paths	7/22/2019 8:04 PM
7	Put a public dock along Canal Street so I can come by water! Other than that my commute is easy but we planned it that way when we chose the location of our new home in 2011. Many people are not that fortunate.	7/21/2019 7:20 PM
8	N/A	7/17/2019 9:48 PM
9	Organize a noria of jitneys between park & ride and the rest of RB. One very 5 minutes that would stop anywhere on the wave of a hand. And also organize park & ride (your bike or a rental one) from that same parking ?	7/17/2019 3:18 PM
10	Stop selling daily and weekly parking permits. Let the visitors pay for the meters. Make permit parking hours 8am-10pm.	7/17/2019 2:12 PM
11	Build a garage and offer free shuttle trolley service within town.	7/17/2019 10:34 AM
12	N/A	7/12/2019 11:11 AM
13	If i leave very early from home, it is less stressful to drive into town.	7/11/2019 12:10 PM
14	a parking lot, less expensive parking. too many 30 minute spots (they seem to go to favorite businesses)	7/10/2019 1:04 PM
15	more available spaces and less expensive	7/8/2019 7:47 PM
16	I walk or ride a bike...	7/8/2019 1:15 PM
17	Unless Rt 1 can be addressed that horse has left the barn	7/8/2019 11:39 AM
18	I believe the county and or state of DE would be in charge of the roads I travel.	7/8/2019 10:56 AM
19	Not sure , reduce Traffic	7/8/2019 10:44 AM
20	Build a parking garage nea city hall	7/8/2019 10:29 AM
21	N/A	7/8/2019 10:24 AM
22	provide better parking options	7/6/2019 11:25 AM
23	Bus or trolley service	7/6/2019 8:10 AM
24	Offering a shuttle option during the season	7/5/2019 10:13 PM
25	Make sure sufficient infrastructure is in place before approving further development.	7/5/2019 8:24 PM
26	Address the parking issue, build a multi story car park for employees	7/5/2019 5:55 PM
27	Enhanced parking for local employees	7/5/2019 4:29 PM
28	For in-town employees, a parking garage would be beneficial. Free trolley transportation would be ideal as well.	7/5/2019 4:21 PM

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29	My employees tell me park and ride is convenient but not reliable. Long waits in hot or rainy weather after or before a long day	7/5/2019 4:13 PM
30	support RBMS, parking garage next to the convention hall	7/5/2019 4:10 PM
31	Parking	7/5/2019 4:06 PM
32	Parking garage would be great, just not on Rehoboth Avenue as they can be an eye sore and take away the charm of the city.	7/5/2019 3:41 PM
33	inexpensive bus transit service	7/5/2019 3:10 PM
34	Buses do not run on schedule / more parking within the city	7/5/2019 3:08 PM
35	Trolley service for employees, residents and visitors around town. Reduces traffic, increases parking, increases safety, increases patrons visiting local businesses.	7/5/2019 2:52 PM
36	nothing	7/5/2019 2:42 PM
37	More parking	7/5/2019 2:38 PM
38	Stem the flow of daytrippers. I hope I never have a heart attack around 5pm in the summer. I will die before I can get out of RB	7/5/2019 2:38 PM
39	Employee parking	7/5/2019 1:20 PM

Q32 As someone who deals with the public, what positive or negative things do you hear about the City of Rehoboth Beach?

Answered: 42 Skipped: 26

#	RESPONSES	DATE
1	All positive except concern about overdevelopment of residential housing	8/26/2019 2:46 PM
2	Commissioners focus on too many small issues that only pertain to a small portion of citizens.	8/1/2019 9:36 AM
3	The City is too business focused, they don't pay their fair share. The City is too resident focused, they don't pay their fair share.	7/25/2019 3:17 PM
4	Currently most negative comments involve parking issues, including available spaces, the 30 minute spots not being enough time to go into retail and restaurants, and the parking tickets. Positive comments heard are about our friendly staff!	7/24/2019 1:54 PM
5	Why are we back to ticketing cars for backing in to metered spots?!?!	7/22/2019 8:04 PM
6	Lots of positive. Biggest negative is traffic getting to Rehoboth and the lack of parking in Rehoboth. Also the lack of night time activities for adults and teens is now an issue with the unsafe boardwalk environment.	7/21/2019 7:20 PM
7	Changing demographic is hurting the appeal of the city. Buses dropping folks off to use the beach. People showering on the boardwalk, changing clothes in public, crime on the boardwalk, not friendly to business	7/18/2019 11:54 AM
8	The building permit office doesn't adjust timelines for project approvals based on the size of the job.	7/17/2019 9:48 PM
9	My clients find it crazy that I have no right to put a few tables on the side walk in front of my store.	7/17/2019 3:18 PM
10	People love it here. The 2 biggest complaints I here are traffic and parking	7/17/2019 2:12 PM
11	People complain about parking as they do about the weather. I like to say parking in Rehoboth is so bad we had our BEST season ever. In other words, they complain but still visit.	7/17/2019 10:34 AM
12	N/A	7/12/2019 11:11 AM
13	Parking costs.	7/11/2019 12:10 PM
14	Neg - City Gov is too heavy handed, pool issue, parking Pos - Clean beaches, safe, great restaurants and family / gay friendly	7/10/2019 1:04 PM
15	love the restaurant choices and walk to every thing too expensive to park and often no spots Great shopping options, love funland still affordable	7/8/2019 7:47 PM

16	Lack of city support of the small businesses. Lack of a city that is "in-touch" with the patrons of Rehoboth. Everyone seems to be very upset with the lack of information and poor parking structure recently implemented. The parking enforcers are on people the second they get out of their cars- are rude and hostile, discouraging our customers. We have received MANY complaints to the point patrons have stated they will not return. Too much development. Older houses are being torn down and houses that take over the entire lot with no green are being built- all for rental. Rehoboth must look into Nags Head, NC and how locals say the large rentals killed their economy. I fear Rehoboth is headed in this direction as well, and have heard this mentioned. There is still too much of an old boys network where some are helped, others are not. There appears to be a "who you know" gets the chicken dinner, the others starve. Your code enforcer is very difficult to work with. Boardwalk is unsafe, especially in the evening. No live music. If there is live music, it must end by 10pm. Police that sit outside two bars on Rehoboth Ave just waiting... Businesses complain that we are not permitted any means to properly encourage our sales, events, happenings... such as sidewalk signage. People have no idea what is located on the off streets, which again reflects poor marketing. Positive: People are thrilled with the old town vibe and everyone is happy the town has no high rises. Beaches off the boardwalk are gorgeous. Funland Shops and businesses are easily accessible. Many of our customers are foodies and enjoy the restaurants. Close proximity to Cape Henlopen state park and neighboring beach towns. The schools are fabulous- Rehoboth elementary and Cape especially. The Sussex consortium is unbelievable and does amazing things for the community and kids. Dog friendly	7/8/2019 1:15 PM
17	Great town with fantastic and variety of restaurants, beaches , boardwalk and city with trees. In season and weekend festivals tie up traffic for too long. Additional bike paths has made our area more prone to accidents and the bikers need to follow the rules of the road. Clear space does not belong on Rehoboth Ave by the Circle and all building should conform to current codes- no variances.	7/8/2019 11:39 AM
18	The town makes a very good destination for everyone.	7/8/2019 10:56 AM
19	This would be a good question for rental dept.when I sell and home the new owners are just ecstatic to finally own here , a question , we do get is : how many parking spots allocated to home ?	7/8/2019 10:44 AM
20	Positive Small town feel to Rehoboth. Safety	7/8/2019 10:29 AM
21	N/A	7/8/2019 10:24 AM
22	People really hate the parking situation, We hear multiple complaints about it from clients EVERY DAY	7/6/2019 11:25 AM
23	Traffic	7/6/2019 8:10 AM
24	Unorganized and difficult meters not user friendly	7/5/2019 10:13 PM
25	Positives are the natural environment. Negatives are overdevelopment and the problems that result from it.	7/5/2019 8:24 PM
26	Parking rates are a crime, all day every day	7/5/2019 5:55 PM
27	Cost of parking with meters	7/5/2019 4:29 PM
28	Positive: Beauty of beaches, charming shops, wonderful restaurants Negatives: High cost of parking meters, lack of parking, too much traffic	7/5/2019 4:21 PM
29	People have become entitled. Of course the price of parking is the number one sour topic. I hear negatives on bad language and rough crowds on boards. Some question sidewalk conditions on side streets and trash smells behind restaurants. I hear over zealousness of parking ticket persons and police cars sitting and waiting. I get this, but visitors can find it threatening. Overall I feel the majority feel Rehoboth is a great place. There is however a fair amount of negativity and back fighting through the cape gazette sometimes	7/5/2019 4:13 PM
30	negative - parking, tickets, too long to get permits for businesses and residents positive- landscaping, rbms, festivals and events	7/5/2019 4:10 PM
31	I think that the City should leave a car with an expired meter a Post it Note that the city grants them a half hour grace period - prior to ticketing!	7/5/2019 4:06 PM
32	Traffic, lack of parking, over crowded beach.	7/5/2019 3:41 PM
33	Parking is always something we hear about	7/5/2019 3:39 PM
34	Most negative issue is parking	7/5/2019 3:10 PM

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35	Meters and no parking available	7/5/2019 3:08 PM
36	Positive: beautiful beaches and quaint town. Negative: traffic and parking costs	7/5/2019 2:52 PM
37	for the last 3-4 years all we heard how much Rehoboth changed nice shops and restaurants leaving - rough crowds, parking will not go down in SUMmer	7/5/2019 2:42 PM
38	Trouble finding parking & it's overpriced	7/5/2019 2:38 PM
39	Clean beaches, clean city, great stores, great restaurants. Too crowded, no parking, confusing signage, aggressive police, bad element	7/5/2019 2:38 PM
40	Ocean bacteria concerns, lack of parking, high prices (probably due to high rent). Nice small town appeal,clean,nice boardwalk.	7/5/2019 1:20 PM
41	I hear it's too crowded, especially in what used to be quiet residential areas. Too many absentee investors.	7/4/2019 3:16 PM
42	traffic and parking complaints. city is beautiful with a great boardwalk and dining	7/3/2019 10:16 AM

Q33 Thank you for completing the Rehoboth Beach Business Survey. In the space below, please add any additional comments on issues of important to you for Rehoboth Beach's future that should be considered in the update of the Comprehensive Plan.

Answered: 21 Skipped: 47

#	RESPONSES	DATE
1	Decide if the City wants to be the quaint beach side retreat of the 50's or a more modern vacation spot. The constant attempt to retain the old while encouraging the new causes animosity on all concerned.	7/25/2019 3:19 PM
2	Continue to invest money in planting trees	7/22/2019 8:05 PM
3	Plan for the future not for the present. I have seen so many things done in town in the past 26 years that were way more than a day late and a dollar short. A beautiful new City Hall without an upgraded Convention Center or a parking garage is a perfect example. A downtown renovation without in ground trash capability or proper bike lanes. Try getting some input from a much younger demographic you may be surprised what you are missing!	7/21/2019 7:36 PM
4	A parking garage is a terrible idea. We do not have parking problem. People are just lazy, plenty of parking on side streets that ultimately are no further than where the parking garage will be located compared to the restaurants. We don't need more day trippers coming to town jamming up the beach and boardwalk without spending any money in our businesses.	7/18/2019 11:56 AM
5	Make a place where people want to come ! Make it desirable and quaint . Picturesque and pedestrian	7/17/2019 3:19 PM
6	Fix the reactive zoning code. It makes no sense that a restaurant with almost 300 seats can open without providing parking but an attraction like ours is penalized by requiring parking that makes no economic sense for the project.	7/17/2019 10:36 AM
7	Thank you for being friendly, hospitable, and cultural minded! Police force friendly and helpful!	7/11/2019 12:11 PM
8	would like to see water quality of the ocean improve all trash should be valet mandatory to prevent large trash build up when tenants forget to put out and offer Saturday pickup when majority of tenants check out	7/8/2019 7:51 PM
9	Tourists and visitors need to pay their fair share of all the services the City provides (that includes a city hotel tax) Increase parking meters or a beach tag for visitors. Commercial businesses water and sewer rates should be based on usage not a flat or seasonal rate. Homeowners should be able to enjoy their homes without commercial type /hotel houses built around them although I think this was addressed. Enough with the variances. Build according to the code and don't let owners dictate it would be a financial hardship to them- they own some of the most valuable land in the country. No to Clear Space by the Circle or in town- it needs an area in the surrounding area that can support parking- they could even do a dinner theater. The homeowners should not have to bear all the situations increased tourism has brought to the City. Some houses are worth saving	7/8/2019 11:49 AM
10	Parking has always been an issue. More bus service.	7/8/2019 10:57 AM
11	I call this CAMELOT , except the leaves are not blown away at night , everything else is super - what a great place to live and work . Believe the mayor Kuhns and the commissions are focused on helping Rehoboth improve everyday .	7/8/2019 10:47 AM
12	Parking garages are needed, with daily and hourly rates.	7/6/2019 11:28 AM
13	Traffic should be discouraged from coming into town. A parking garage will do nothing to solve the problems.	7/6/2019 8:12 AM
14	I've been living here since 1988, conducting business as a restaurateur from La La Land to Yum Yum to go fish. Parking has not increased one iota in that time, that's a mere 30 years ago, when will the city do something about it? We are losing so much business to highway restaurants that have parking	7/5/2019 5:58 PM

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15	Thank you for keeping this a safe pleasant town. Please be mindful of overdevelopment so the town does not lose its charm!	7/5/2019 4:30 PM
16	Water quality should always be at the forefront of our comprehensive plan as that is why people choose our area. Items noted in survey, PARKING - TRAFFIC!	7/5/2019 4:23 PM
17	It's easy to sit back and criticize and suggest things without having to worry about budgets and legalities and such. So to think in the future is a huge task. Sometimes simple changes are the best(bikes off Rehoboth avenue is one for me) but smoking areas, tents off the beach are things that improved the Rehoboth experience for many without much expense or resistance. Parking, traffic, probably will never go away but trying to manage them is the best anyone can ask for. Thanks	7/5/2019 4:20 PM
18	the permits should run through 10 pm and use park mobile.	7/5/2019 4:11 PM
19	I feel that having both the Chamber of Commerce and Main Street as 2 separate organizations is a waste of revenue. Business owners should have a separate committee within the Chamber, not a separate organization.	7/5/2019 3:12 PM
20	Stop overbuilding and keep historical buildings both commercial and residential.	7/5/2019 1:22 PM
21	imperative that business owners and staff work together to find creative parking solutions. specifically, there are several private parking lots that are not used during various times of day (stringray, carltons, egg, etc).	7/3/2019 10:18 AM